





Warranties

NZ LOUVRES agrees that all work carried out by it will be carried out in a workman like manner and offers a Five Year limited warranty on NZ LOUVRES products unless otherwise stated in the contract. Warranty starts from the date of completion of installation.





The warranty details on all Goods supplied by NZ LOUVRES, but not manufactured by NZ LOUVRES is subject to the conditions of the manufacturer's warranty. Details of such manufacturer's warranties follow in the attached documents. NZ LOUVRES shall also provide Year 3-5 warranties as outlined above to all goods manufactured or supplied if those manufactures or suppliers warranties are limited to 1 year. Warranties for paint or finishes are covered by the supplier and the details of these warranties are set out in the attached statement from those suppliers.

No freight or travel is covered by any warranty and any waiver of such costs in the event of a claim shall be at the sole discretion of NZ LOUVRES.

Caring for your powder coated product

To extend the life of powder coated articles and to comply with warranty requirements for powder coated aluminum joinery, a simple, regular maintenance program should be implemented. The effects of ultra violet light, atmospheric pollution, dirt, grime and airborne salt deposits can all accumulate over time and should be removed at regular intervals. As a general rule cleaning should take place every 6 months. In areas where pollutants are more prevalent, such as beachfront houses and industrial or geothermal areas, then a cleaning program should be carried out on a more frequent basis ie. every one to three months.

Three steps to cleaning your powder coating.

- **1.** Carefully remove any loose surface deposits with a wet sponge.
- 2. Use a soft brush (non abrasive) and a mild household detergent (do not use solvents) in warm water, remove dust, salt and other deposits.
- 3. Rinse off with clean fresh water.

